

Clara M. Machado, M.D.

676 Hillsdale Avenue  
Hillsdale, New Jersey 07642

January 6, 2017

Anne-Marie Gauntlett, M.ED., LNHA, CALA, CDP  
Dellridge Health and Rehabilitation Center  
532 Farview Avenue  
Paramus, New Jersey 07652

Dear Ms. Gauntlett,

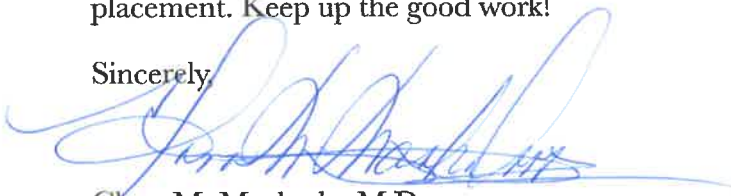
I'd like to express, via this missive, my heartfelt gratitude for all the help, encouragement and professional services rendered during my stay at Dellridge while undergoing my rehabilitation for a fractured tibia. My stay there was a pleasant one, and during that time, I was able to observe the genuine teamwork of ALL your wonderful staff.

This facility runs like a well-oiled machine—PT and OT sessions were well coordinated and organized, meals were always provided on a timely basis, responses from CNAs and nurses to a patient's needs were prompt, and the social workers always tried their best to assist with the difficult situations that were personally encountered by me.

I can certainly say that this camaraderie runs the gamut—from the Housekeeping Department to the physicians that work at Dellridge. I can certainly attest that ALL the staff works hard, but with a lot of heart, for in the complex process of healing, science alone is too limited without humaneness. I observed the staff's team spirit to help others on a day-to-day basis as a corroborating factor to this facility's mission statement.

Many healthcare workers were assigned to my care during the three week period I spent at Dellridge. Unfortunately, I can't list them all, but the following deserve an honorable mention: RNs—Pari, Giuseppe and Michelle; CNAs—Mary Carter, Sandy, Cynthia, Carlota and Coleen; PT/OT—Elena, Kathlyn, Naomi and Julianne. This is a remarkable facility, and I will recommend it to anyone who may need rehabilitation services or LTC placement. Keep up the good work!

Sincerely,

A handwritten signature in blue ink, appearing to read 'Clara M. Machado', is written over a horizontal line.

Clara M. Machado, M.D.